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VCONTROL

SMART HOTEL SOLUTION



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About Us

Founded in 2004, VCONTROL is a leading high-tech enterprise specializing in hotel intelligence, IoT systems, and AI platforms. Recognized as a national and Zhongguancun high-tech enterprise, the company integrates R&D, production, and sales to provide comprehensive intelligent systems and integrated solutions for the hotel industry.

With years of deep industry experience, VCONTROL offers standardized smart room systems, IoT platforms, and AI ecosystem solutions for hotels of various classes, helping them achieve energy savings, improve operational efficiency, and enhance digital capabilities. The company has launched high-end smart hotel room systems, set intelligent standards for mid-range hotels, and pioneered AI ecosystem solutions for small and medium-sized hotels.

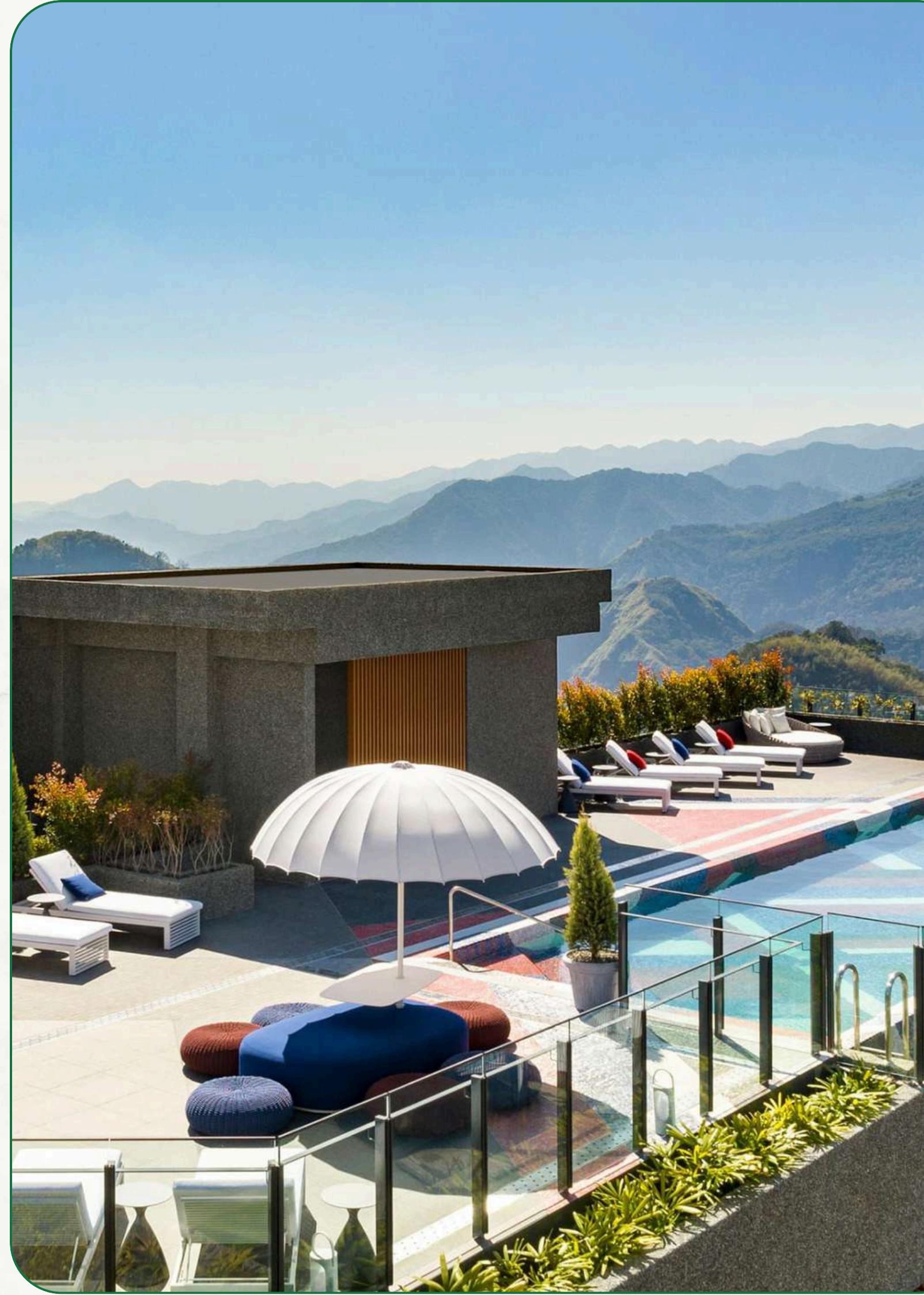
VCONTROL's products and solutions have been widely adopted by renowned domestic and international hotel groups, including Jinjiang, Huazhu, IHG, Hilton, Hyatt, Accor, and Wyndham. The company is ISO 9001 certified, and its core products hold multiple international certifications. Currently, VCONTROL serves over 3,000 hotels globally, covering more than 150,000 guest rooms. Through continuous independent innovation and core technology development, VCONTROL has established itself as an industry leader in hotel intelligent systems and AI-powered hotel solutions.



Qualification



...



Smart Hotel Solution

Relying on the VCONTROL Hotel SaaS System, hotels can achieve an integrated upgrade of smart room control and operational management. The system is built on a cloud architecture and integrates IoT, artificial intelligence, and big data technologies, enabling unified access, centralized management, and data-driven operation of room equipment.

Utilizing multi-modal sensor technology and advanced control algorithms, the system can automatically adjust the operating status of room devices, enhancing guest comfort while effectively reducing overall energy consumption. The platform supports multi-scene modes, AI voice control, mobile app control, and in-room interactive TV, providing guests with a convenient and intelligent stay experience. Simultaneously, it offers hotel management functions such as equipment asset management, room status monitoring, and energy consumption data analysis, helping hotels optimize operational efficiency, reduce costs, and achieve refined, intelligent management.

Our advantage

Improve guest experience

Guests expect more than traditional five-star service. Hotels can meet these rising expectations by combining attentive service with advanced smart hardware. This creates a home-like environment with thoughtful, seamless service, delivering a truly distinctive stay.



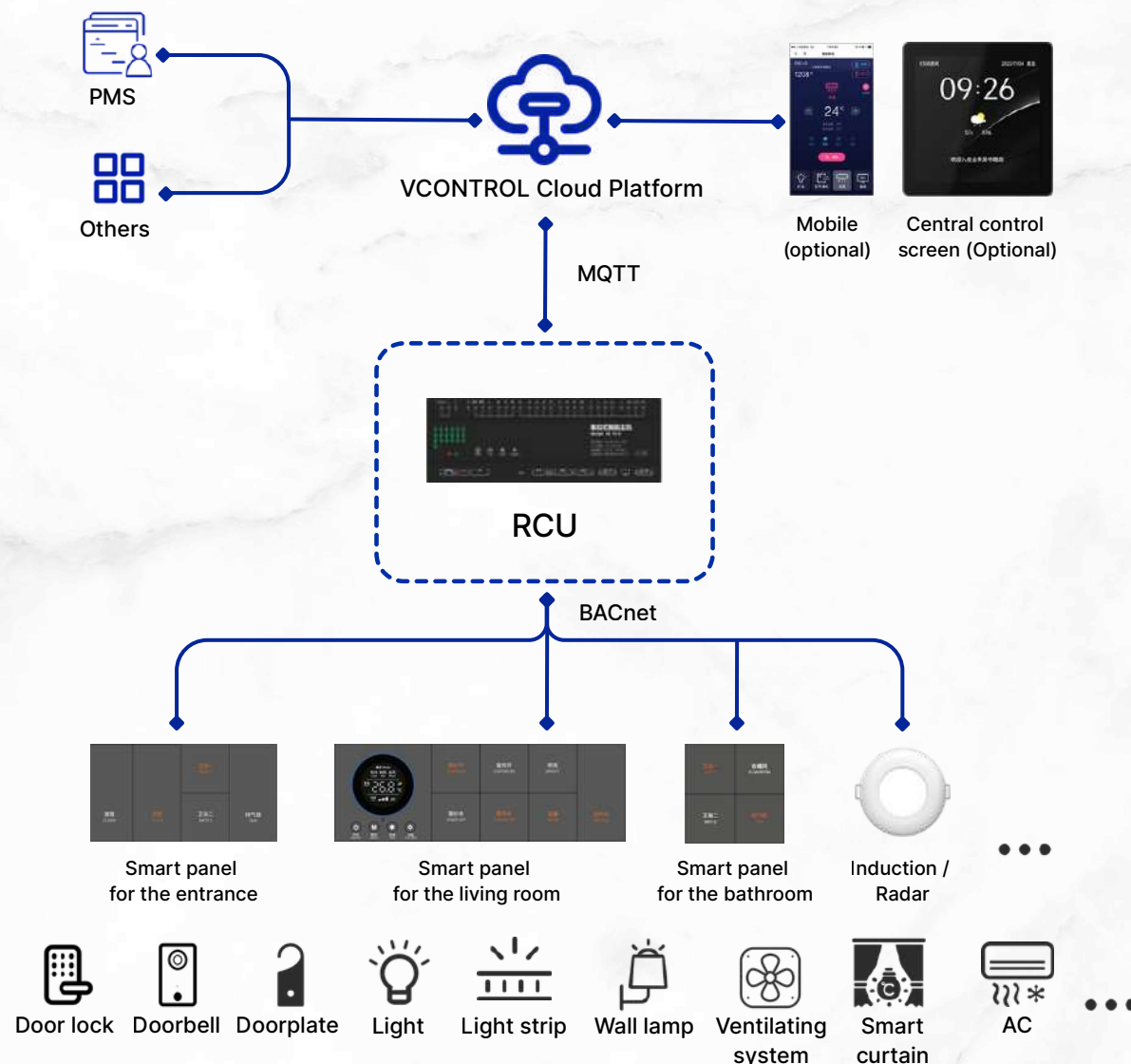
Energy Saving & Efficiency Improvement

VCONTROL's intelligent system replaces manual operations with stable, efficient automation. Using sensor networks and smart logic, it minimizes human intervention and runs equipment only as needed—cutting waste. Continuous energy data collection and analysis help hotels allocate resources wisely and improve energy efficiency.



Intelligent Management

The system enables rule-based automation for rooms and public areas. Through a unified platform, staff can monitor room status, oversee equipment, and respond quickly to guest needs—boosting service efficiency while cutting labor and operational costs.



Check-In



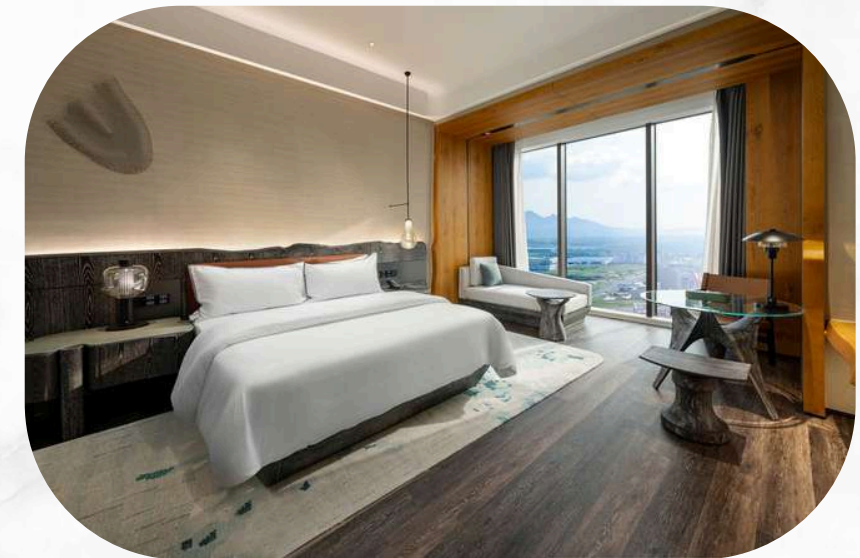
A Comfortable Experience from the Very First Moment

The first impression upon check-in shapes a guest's overall perception of the hotel's service quality.

Powered by the VCONTROL Hotel SaaS system, hotels can intelligently prepare the room environment before the guest arrives, ensuring the "welcome" begins even before the door opens.

Ready Ahead, Waiting for Guests

Once check-in is complete, staff can trigger "Arrival Mode" instantly via VCONTROL. The system pre-sets the AC and fresh air based on pre-configured rules, so the room is already at a comfortable temperature when the guest enters — no waiting, just a welcome that feels both thoughtful and effortless.



Welcome Scene Upon Entry

The VCONTROL system integrates seamlessly with smart locks and in-room settings. When the guest swipes their card or opens the door, a welcome scene is automatically activated:

- Lights turn on gently
- Curtains open gradually
- Air conditioning and fresh air systems start in preset mode

Without any manual operation, guests are immersed in a carefully prepared welcome atmosphere, enjoying a natural, intuitive, and ceremonial check-in experience.



Balance Between Experience and Efficiency

While enhancing the guest experience, the VCONTROL Hotel SaaS system ensures devices operate only when needed through smart scheduling and energy consumption control, avoiding unnecessary energy waste.

Hotels not only deliver a high-quality first impression to guests but also achieve more efficient and sustainable operational management.

Intuitive & Friendly Guest Experience

Smart Lighting

The VCONTROL smart room system makes lighting control simple and layered. Guests can easily switch between welcome, reading, and rest modes via wall panels, mobile devices, or scene buttons.

The system uses ambient sensors and smart logic to automatically adjust lighting based on occupancy and brightness, creating a cozy atmosphere while helping hotels save energy.

Convenient Curtain Control

Guests can open or close curtains effortlessly from the bedside panel or mobile device—no need to get up.

Smart curtains can link with scene modes, operating automatically for welcome, sleep, or wake-up scenes. This offers a more relaxed stay and enhances the room's overall smart experience.

Comfortable Temperature Control

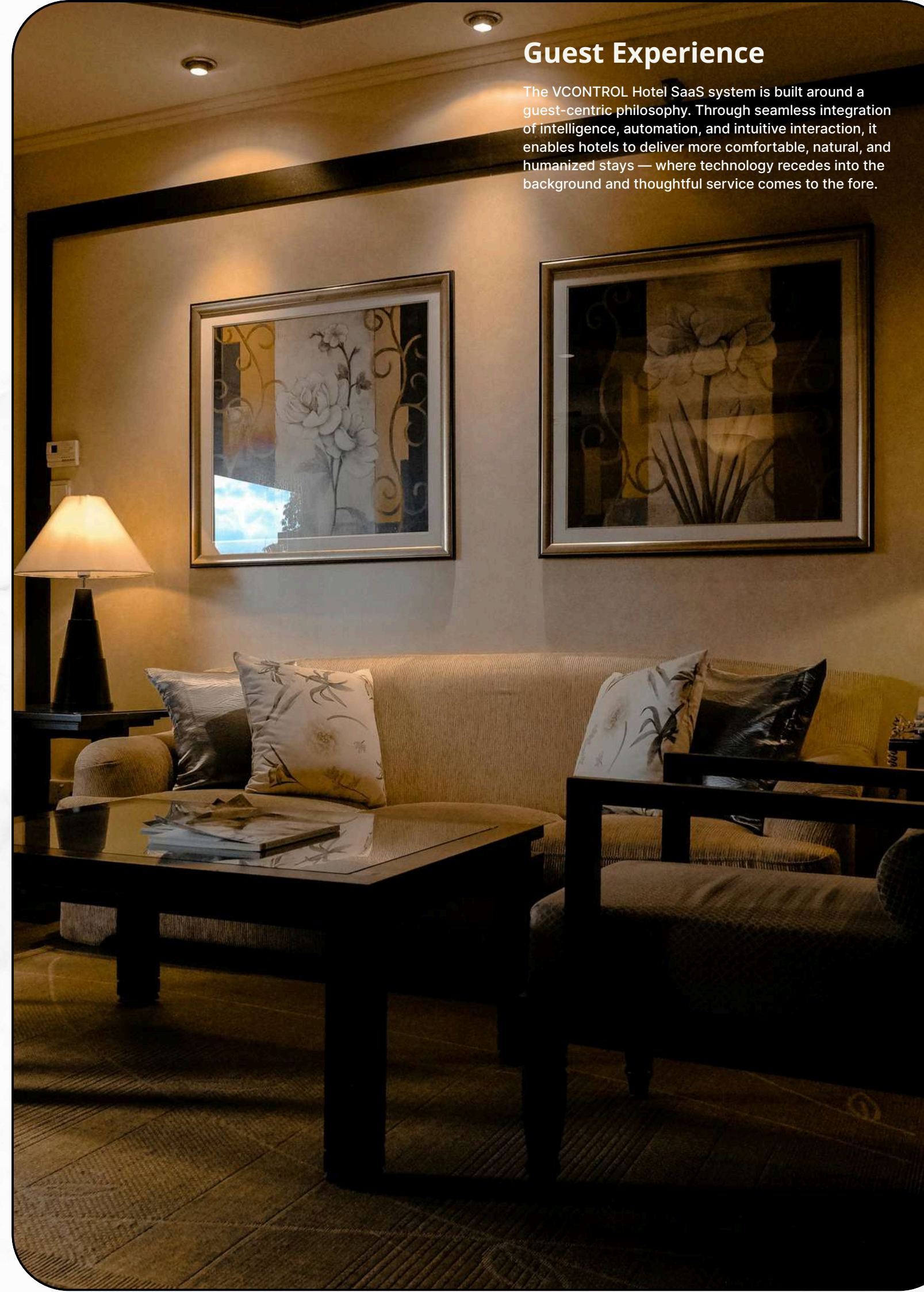
The system can pre-start the AC before a guest arrives, setting the room to a comfortable temperature for an ideal first impression.

When the room is unoccupied, the AC automatically enters an energy-saving standby mode, reducing consumption without compromising comfort.

Through smart temperature strategies, hotels meet guests' comfort expectations while achieving efficient and sustainable operations.

Guest Experience

The VCONTROL Hotel SaaS system is built around a guest-centric philosophy. Through seamless integration of intelligence, automation, and intuitive interaction, it enables hotels to deliver more comfortable, natural, and humanized stays — where technology recedes into the background and thoughtful service comes to the fore.



D-Series Panels

1.D8 Series

Plastic Large Panel



2.D8B Series

Metal Panel



3.D5 Series

Glass Panel



4.D9 Series

Thick Metal Panel



5.D9S Series

Metal Cross-Shaped Panel



D 8 Series Panels



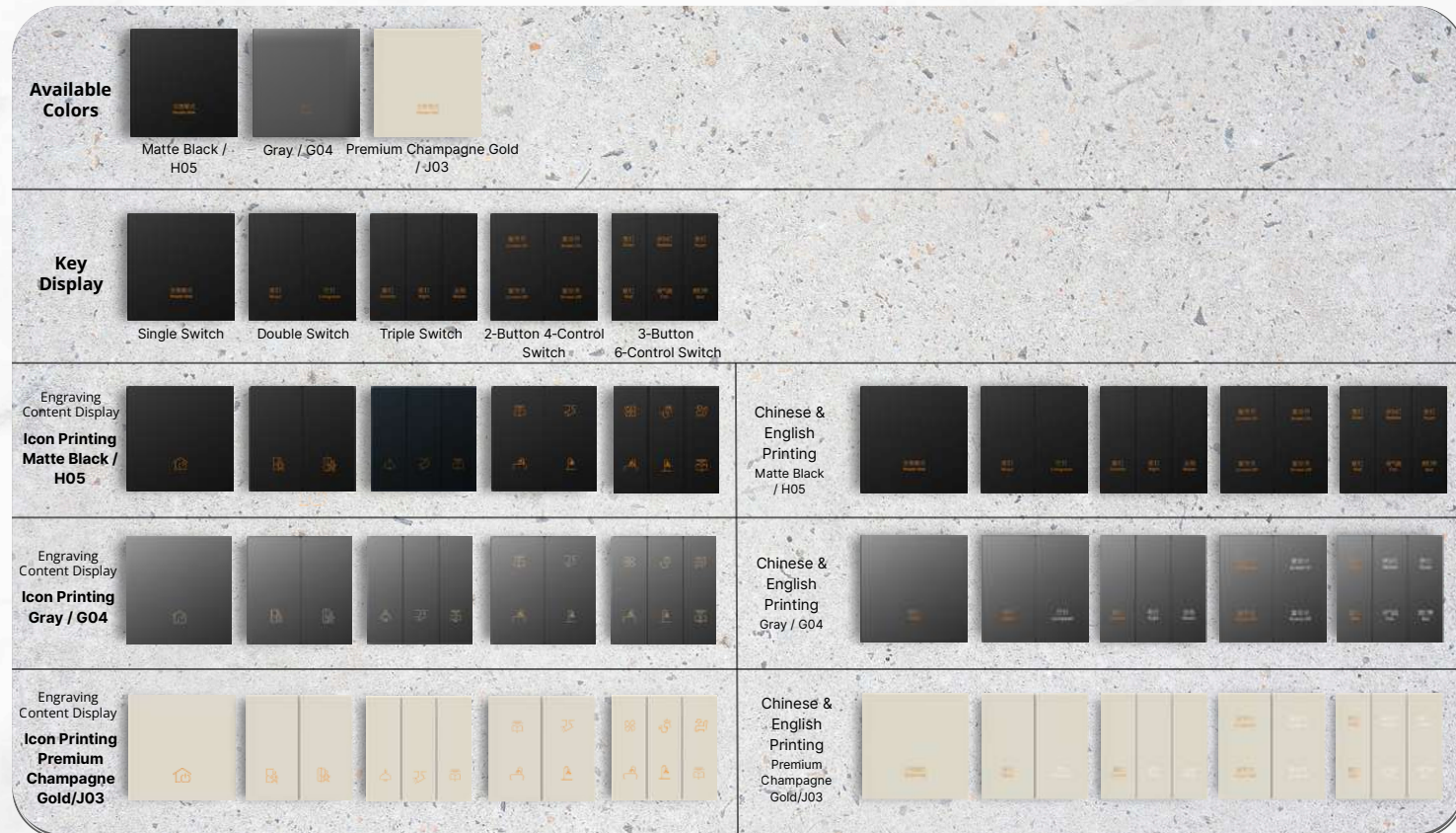
Multiple Colors Available



Frame Option



PC Material



Basic Parameters

- Switch type: Plastic, tactile switch
- Series: D8
- Surface material: PC
- Input voltage: 220V AC / 12V DC
- Surface color: G03 / Regular Gray, J03 / Premium Champagne Gold, H04 / Matte Black
- Product dimensions: 86 × 86 mm
- Mounting: Standard Chinese 86 back box
- Modular configuration: Single module, 2-module, 3-module, 4-module
- Communication interface: RS485 / 2.4 GHz

D 8B Series Panels



Multiple Colors Available



Frame Option



Metal key/button



Customization of scene text



Large button design

Available Colors							
Key Display							
Icon Printing Premium White / B04						Chinese & English Printing Premium White / B04	
Icon Printing Premium Brushed Champagne Gold / J09						Chinese & English Printing Premium Brushed Champagne Gold / J09	
Icon Printing Premium Antique Red Bronze / C01						Chinese & English Printing Premium Antique Red Bronze / C01	



Basic Parameters

- Switch type: Large panel / Metal full-bezel / Rocker switch
- Series: D8B
- Surface material: Aluminum / Stainless steel
- Input voltage: 220V AC / 12V DC
- Surface color: B04 / Premium White, G05 / Premium Gray, C01 / Red bronze, C02 / Green bronze, etc.
- Product dimensions: 86 × 86 mm
- Mounting: Standard Chinese 86 back box
- Modular configuration: Single module, 2-module, 3-module, 4-module
- Communication interface: RS485 / 2.4 GHz

D 9 Series Panels



Multiple Colors Available



Frame Option



Metal key/button



Customization of scene text



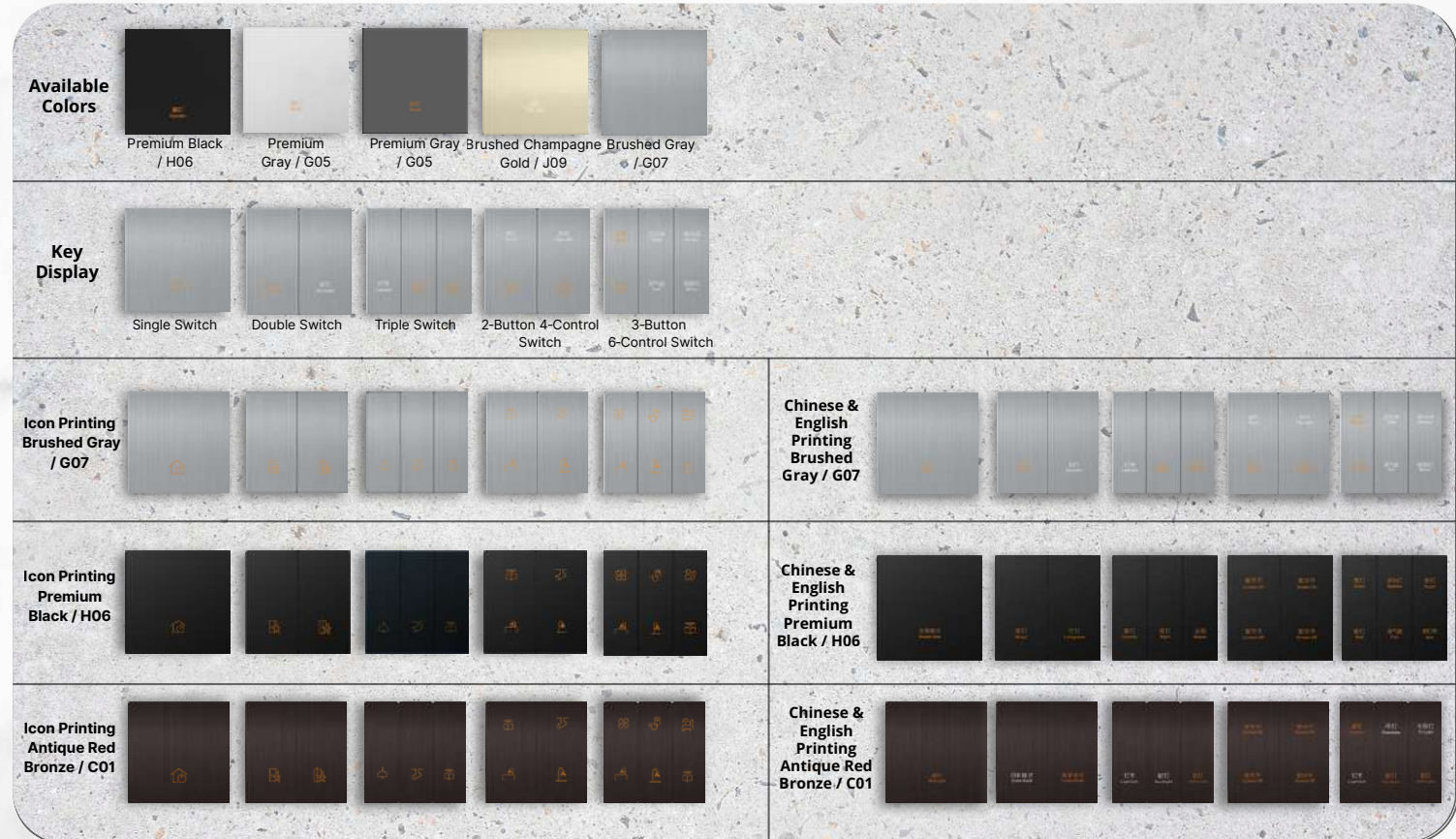
Long-distance travel button



Metal backlit



Various wiring schemes



Basic Parameters

- Switch type: Aviation aluminum large panel – 1 Silent switch / 2 Clicky switch
- Series: D9
- Surface material: Aluminum panel
- Input voltage: 220V AC / 12V DC
- Surface color: B04 / Premium White, G05 / Premium Gray, C01 / Red bronze, C02 / Green bronze, etc.
- Product dimensions: 86 × 86 mm
- Mounting: Standard Chinese 86 back box
- Modular configuration: Single module, 2-module, 3-module, 4-module
- Communication interface: RS485 / 2.4 GHz

D 5 Series Panels



Multiple Colors Available



5D tempered glass panel



Various wiring schemes



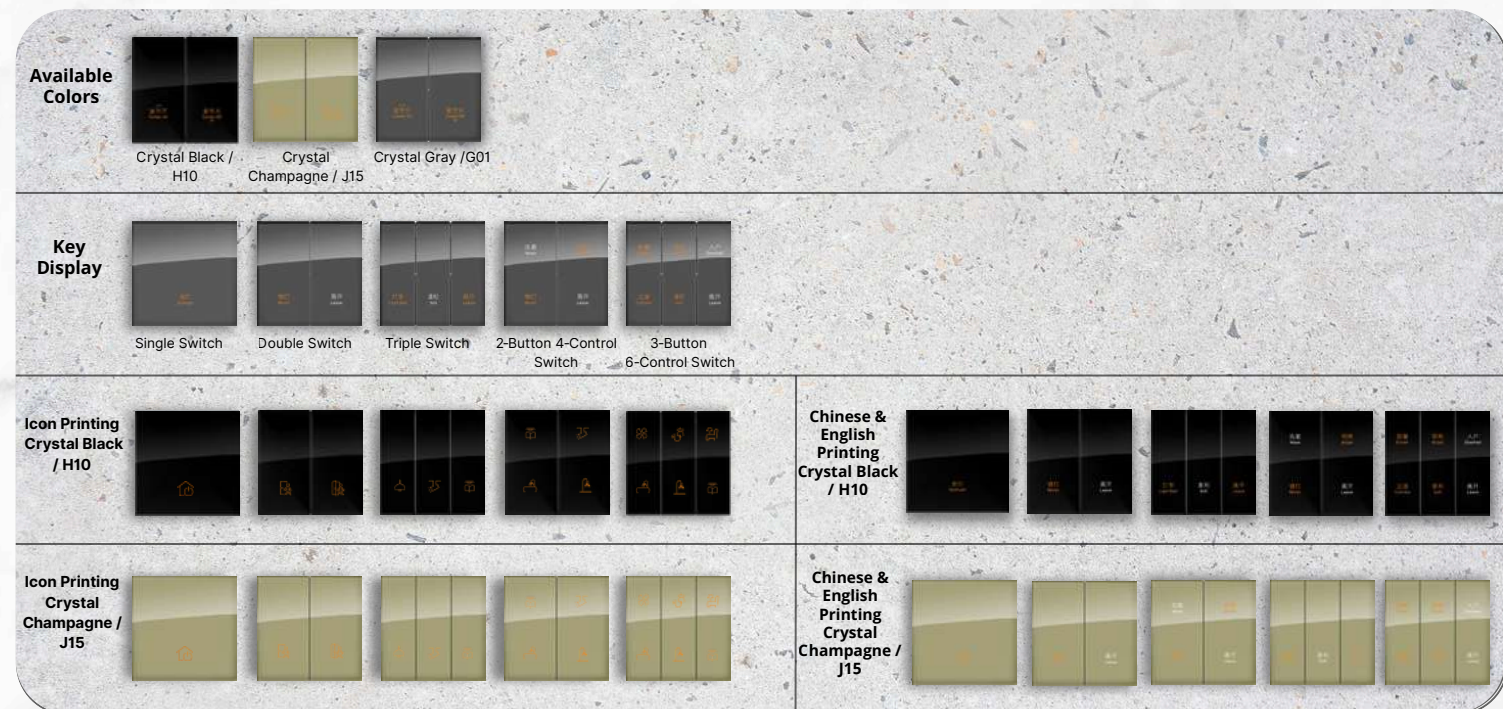
Customization of scene text



Anti-glare design



Patented variable backlight design



Basic Parameters

- Switch type: Touch-sensitive large panel – 1 Silent switch / 2 Clicky switch
- Series: D5
- Surface material: Glass
- Input voltage: 220V AC / 12V DC
- Surface color: G01 / Crystal Gray, H10 / Crystal Black, J15 / Crystal Champagne Gold
- Product dimensions: 86 × 86 mm
- Mounting: Standard Chinese 86 back box
- Modular configuration: Single module, 2-module, 3-module, 4-module
- Communication interface: RS485 / 2.4 GHz



D 9S Series Panels



Multiple Colors Available



Frame Option



Various wiring schemes



Customization of scene text



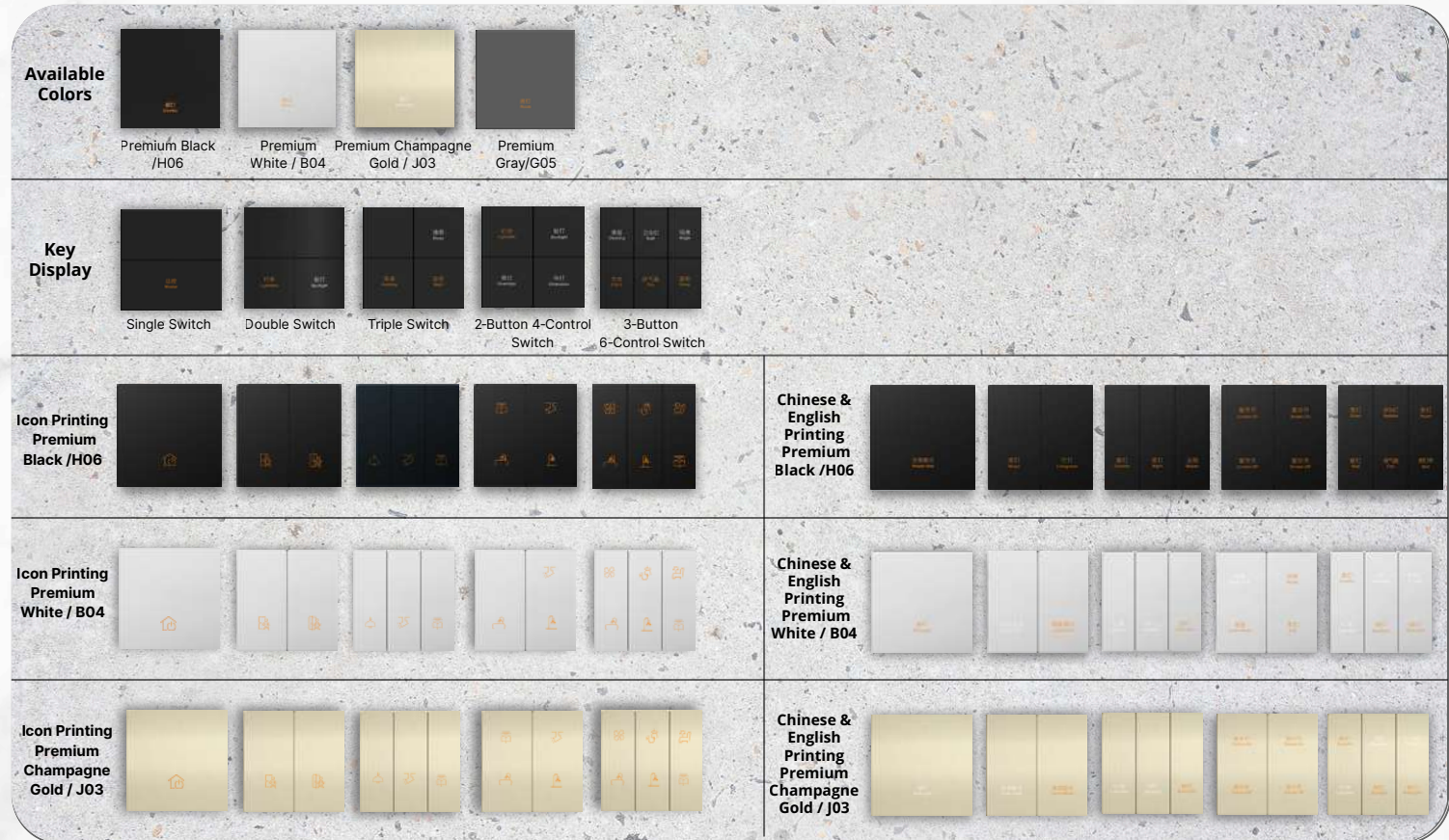
Metal key/button



Long-distance travel button



Metal backlit



Basic Parameters

- Switch type: Touch-sensitive large panel – 1 Silent switch / 2 Clicky switch
- Series: D9S
- Surface material: Aluminum panel
- Input voltage: 220V AC / 12V DC
- Surface color: H06 / Premium Black, B04 / Premium White, J03 / Premium Champagne Gold, G05 / Premium Gray
- Product dimensions: 86 × 86 mm
- Mounting: Standard Chinese 86 back box
- Modular configuration: Single module, 2-module, 3-module, 4-module
- Communication interface: RS485 / 2.4 GHz

Full-screen Temperature Control

Basic Parameter

- Product Series: Full-screen Temperature Control Series
- Product Type: Smart Thermostat Panel
- Operation Method: Touchscreen control
- Product Dimensions: 86 x 86 mm
- Panel Material: Plastic
- Panel Color: Black
- Functional Configuration:
 - Air Conditioning Control: Water-based / Fluorine-based (Supports 3-pipe, 4-pipe systems)
 - Fresh Air Control: Single-speed / Dual-speed / Triple-speed
 - Floor Heating Control: Water-based / Electric
- Combined Modes:
 - 2-in-1: AC + Fresh Air / AC + Floor Heating
 - 3-in-1: AC + Fresh Air + Floor Heating
- Communication Interface:
 - RS485 / 2.4G
- Electrical Specifications:
 - Input Voltage: 100-242 V
 - Power Consumption: 1 W
 - Maximum Load: LED 100 W / Incandescent 300 W

Available Colors



Premium Black/H06



D9 Series



D9S Series



D5 Series



D8B Series



D8 Series



Wired RCU system

Modular Controller Main Unit RTU-3610

RTU-3610



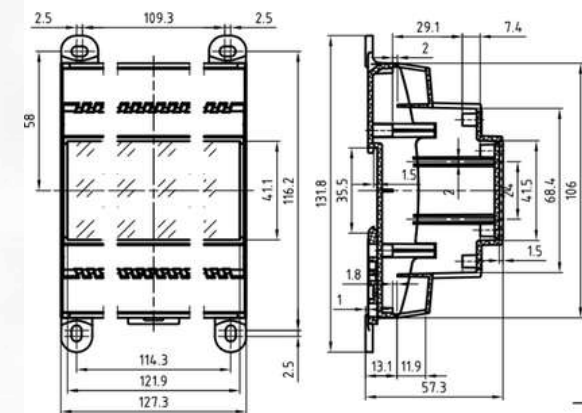
This multi-functional controller is suitable for various smart space scenarios such as hotels, offices, and residences, designed for smart guest rooms and room management applications. The product integrates multiple sensor inputs and control outputs, enabling automated operation and efficient energy management of room equipment. By supporting multiple communication protocols, the controller serves as a key local node within smart ecosystems, providing lighting control, device linkage, and status indication, and delivering a stable, reliable control foundation for the overall smart system.

Main Features

- Compatible with room card switches, rocker switches, self-resetting switches, door sensors, and SOS emergency switches
- Supports delayed power-off for lighting and socket outputs after the room card is removed
- Built-in status indicator for "Do Not Disturb / Clean Request / Wait / Occupied" and other states
- Supports scene linkage; customizable welcome scenes and automated control logic
- Welcome scene triggered automatically upon card insertion
- Flexible combination and configuration to meet different design needs
- Multi-protocol support: BACnet, Zigbee, MQTT
- Supports network configuration, data forwarding, and OTA remote upgrade

Basic Parameter

- Supply voltage: DC 12V / 24W
- Power consumption: < 8W
- Communication interfaces:
- RS485 = 2 ports
- Ethernet = 10 MHz
- 2.4 GHz
- 8-channel signal input: DC = dry contact / 12V
- 6-channel signal output: DC = OC / 12V
- 10-channel relay:
- AC = 10A / 250V
- DC = 10A / 30V
- Product dimensions: 132 × 127 × 57 mm (L × W × H)
- Housing material: PC
- Mounting hole spacing: Rail-mounted / optional 60 mm
- Terminal type: EDG 5.08



- Broad compatibility, easy integration
- Intelligent scenarios, enhanced experience
- Flexible installation, stable and reliable

Wired RCU system

Modular Controller Slave RTU-3620

RTU-3620



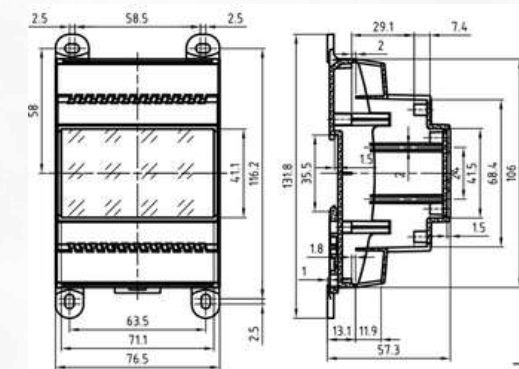
This centralized control unit is designed for smart home and building automation systems. Built on the FreeRTOS real-time OS, it integrates seamlessly with IoT platforms to support remote management, scene control, device monitoring, and predictive maintenance. Supporting multiple communication protocols including RS485, it delivers reliable performance and flexible connectivity for residential and light commercial applications, offering a stable and efficient core for intelligent control.

Main Features

- Centralized control architecture offering strong system scalability and easy maintenance
- Supports remote access and device management via platform mini-programs
- Multi-protocol support: BACnet, Zigbee
- Integrates low-voltage and power-output interfaces to meet various device power supply and control requirements

Basic Parameter

- Supply Voltage: DC 12V
- Power Consumption: < 8W
- Magnetic Latching Relays:
- 8-channel high-power relay switch output, rated current 16A (for electronic ballasts)
- Communication Interfaces:
- 2 × EIA485 interfaces, supporting Modbus, Token, custom protocols, etc.
- Ethernet communication (supports MQTT, TCP, UDP, etc.)
- Dimensions: 145 × 90 × 63 mm (L × W × H)
- Material: PC
- Mounting: Rail-mounted
- Terminals: Plug-in and screw terminals



- Stable offline operation, always accurate
- Direct high-voltage control, stable and durable
- Flexible installation, robust and reliable

Wired RCU system

Public Area Intelligent Controller VLD-3600



- Works offline, always accurate
- Direct high-voltage control, stable and durable
- Flexible installation, robust and reliable

VLD-3600



The VLD-3600-DA8 Controller is a specialized control unit designed for lighting management, focusing on dimming control and time-based scheduling applications. It features a built-in real-time clock and utilizes high-reliability magnetic latching relays to ensure stable, efficient, and energy-saving control of 0-10V dimming devices, whether operating independently or within a networked system.

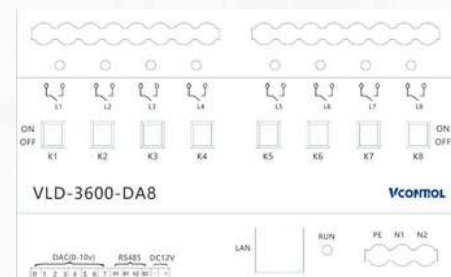
This controller is suitable for various application scenarios, including commercial, industrial, and architectural lighting, meeting the demands of professional projects that require high reliability and energy efficiency in lighting systems.

Main Features

- Built-in Real-Time Clock (RTC) supports timing control and alarm functions for automated time management
- Capable of standalone operation; timing tasks continue to execute normally even when the network is disconnected
- Supports 0-10V dimming control and utilizes magnetic latching relays for high-power switching (surge withstand up to 500A / 2ms)
- Dual communication interfaces: EIA485 (MODBUS, Token, custom protocols, etc.) and Ethernet (supports MQTT, TCP, UDP)
- Equipped with a manual override switch for emergency operation and on-site debugging
- Highly customizable to meet personalized requirements of different projects

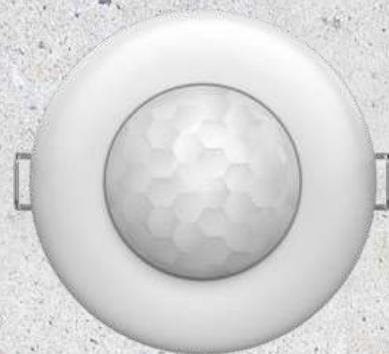
Basic Parameter

- Power Supply Voltage: DC 12V
- Power Consumption: < 8W
- Magnetic Latching Relays:
- 8-channel high-power relay switch output
- Rated current: 16A (for electronic ballasts)
- Communication Interfaces:
- 2 sets of EIA485 interfaces, supporting Modbus, Token, custom protocols, etc.
- Ethernet communication (supporting MQTT, TCP, UDP, and other protocols)
- Dimensions: 145 × 90 × 63 mm (L × W × H)
- Material: PC
- Mounting Hole Spacing: Rail-mounted
- Terminals: Plug-in type, screw terminals



Sensor

Infrared Sensor



This infrared sensor integrates digital control circuitry and a pyroelectric detection module within an EMI-shielded housing. It accurately detects human activity within the monitored area and transmits status data to the main controller via RS485, providing a reliable occupancy sensing solution for smart environments.

Main Features

- High-sensitivity PIR sensor with two-stage filter design, offering strong stability and interference resistance
- Accurately detects human activity in designated areas
- Compact, low-profile design for easy installation and concealment
- Configurable LED indicator (default ON, can be turned OFF via settings)
- Flame-retardant housing with high durability
- An economical and practical solution for occupancy detection

Mounting location: Entrance corridor ceiling

Radar Sensor



This RS485 radar sensor employs 24GHz microwave Doppler radar technology, accurately detecting both dynamic movement and static presence within its coverage area. It transmits occupancy status in real time via RS485 to the main controller, providing reliable data support for card-free power-on and other occupancy-based automation scenarios. Microwave-based detection is unaffected by temperature, humidity, noise, airflow, dust, or light, making it suitable for demanding environments while avoiding interference with common communication frequency bands.

Main Features

- 24GHz microwave detection supporting both motion and static presence sensing
- High resistance to environmental interference (temperature, light, dust, airflow, etc.)
- Adjustable detection range (0.75 m–6 m) to suit different spatial requirements
- Configurable LED indicator for easy debugging (default ON, can be turned OFF via software)
- Flame-retardant housing with a compact, low-profile design
- Suitable for card-free power-on and occupancy-based automation scenarios

Mounting location: Entrance corridor ceiling

Doorplate

Three-color Doorplate



This metal-finish door plate integrates three-color LED indicators and a doorbell button, designed specifically for clear room status indication and guest interaction in hotel environments. Through simple dry-contact communication, it intuitively displays room occupancy and service status while providing visitors with a tactile call button.

Main Features

- Smooth metal finish with a responsive doorbell button
- Three-color LED status indicator:
 - Green: Cleaning requested
 - Red: Do not disturb
 - White: Occupied
- Dry-contact communication – integrated, reliable, and simple
- Combining functional indication with a clean, professional appearance

Mounting location: At the guest room door plate

Headboard Reading Lamp



Main Features

- Three-wire connection for clear wiring and easy installation
- Supports screw-less mounting, ideal for integration into ceiling cavities
- Wide-voltage design ensures stable and reliable operation
- Broad operating temperature range suitable for various environments
- Compact structure and clean appearance

Technical Specifications

- Installation location: Bedside
- Function: Reading lamp (lights on when extended, off when retracted)
- Housing material: Full-metal CNC aluminum
- Color: Dark gray
- Color code: PANTONE 425U (C:73 / M:66 / Y:63 / K:20)
- Color temperature: 3000K
- Beam angle: 15°
- Rotation angle: 350° adjustable

Main Features

- Three-wire connection for clear wiring and easy installation
- Supports screw-less mounting, ideal for integration into ceiling cavities
- Wide-voltage design ensures stable and reliable operation
- Broad operating temperature range suitable for various environments
- Compact structure and clean appearance

Technical Specifications

- Installation location: Inside entry-corridor ceiling
- Wiring method: Three-wire system
- Black: GND
- Red: +12V
- Yellow: Control wire (active low)
- Input voltage: DC 12V (supports regulated DC 5–24V)
- Operating temperature: -10 °C to 80 °C
- Housing material: PC flame-retardant
- Product dimensions: 86 × 61 × 23 mm
- Color: White

Doorbell



Single-Channel Switch (Wall Lamp/Table Lamp)



Main Features

- 12V powered
- Dual control via local button and central unit
- Compact structure, suitable for integration into table lamp housing

- Installation Location: Inside desk table lamp
- Communication Interface: RS485
- Supply Voltage: DC 12V
- Control Function: Lamp on/off control
- Dimensions: Approx. 48 × 30 × 20 mm
- Color: Black

Main Features

- Dry-contact connection for simple wiring
- Recessed mounting for discreet and aesthetically pleasing appearance
- Non-polarized triggering design for flexible installation
- Customizable colors to match different project needs
- Sensitive detection suitable for door status monitoring scenarios

Technical Specifications

- Communication Interface: Dry contact
- Rated Current / Voltage / Power: 0.5A / 100V / 10W
- Detection Distance: 10–20 mm
- Housing Material: PVC
- Product Dimensions: 15 × 9 mm
- Color: White
- Installation Location: Inside entry corridor door frame

Doorsensor



Main Features

- Used for real-time monitoring of guest room ambient temperature.
- Providing accurate temperature data for intelligent air conditioning control.

Technical Specifications

- Installation Location: Return air outlet
- Communication Interface: RS485
- Supply Voltage: DC 12V
- Temperature Measurement Accuracy: ±1 °C
- Product Dimensions: 73.6 × 34.6 × 26.6 mm

Temperature Sensor



Hotel Project Case

We have established strategic partnerships with the world's ten most valuable hotel brands. Our intelligent guest room control solutions have been deployed in nearly one thousand five-star hotels worldwide, positioning us as a leading brand in the high-end hospitality technology sector.





Shangri-la Hotel, Beijing, China



Background

Beijing Shangri-La Hotel is a luxury five-star property located in Haidian District, Beijing. The hotel offers over 600 elegant guest rooms and suites, along with superior facilities and a serene environment. To enhance guest comfort and operational efficiency, the hotel adopted an advanced intelligent guest room control system.

Pain Point

The hotel required a seamless and intuitive control experience for guests, with centralized room automation, efficient energy management, and smart device integration that meets the expectations of international luxury travelers.

Solution

Our intelligent guest control system was implemented throughout the hotel, featuring:

- Guest room automation for lighting, HVAC and curtains
- Wall-mounted smart panels for easy control
- Networked centralized management platform
- Integration with PMS for improved operational workflows

The solution provides a unified, comfortable, and user-friendly environment, while empowering hotel staff with real-time monitoring and efficient management.

Value Delivered

With the intelligent guest control solution in place, Beijing Shangri-La Hotel has achieved higher guest satisfaction, streamlined operations, and reduced energy consumption. Guests enjoy a personalized and intuitive room environment, reflecting the hotel's commitment to excellence and modern hospitality experiences.

Background

The Westin Ningbo is a premium five-star hotel located in Yinzhou District, Ningbo, offering convenient access to major commercial areas, shopping centers, and city landmarks. The hotel features 308 guest rooms starting from 46 square meters, along with comprehensive dining and banquet facilities designed to meet the needs of both business and leisure travelers.

Pain Point

As a high-end international hotel brand, the Westin Ningbo required an intelligent guest room control solution that could enhance guest comfort, ensure intuitive operation, and support efficient centralized management, while aligning with the brand's wellness-focused hospitality standards.

Solution

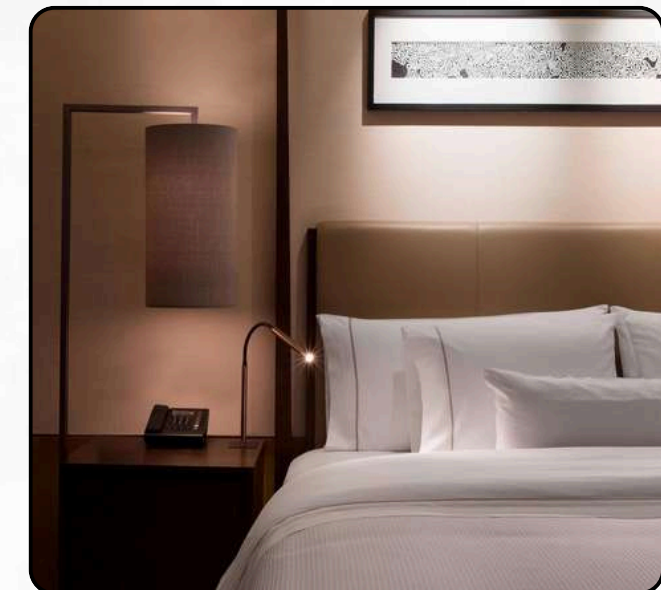
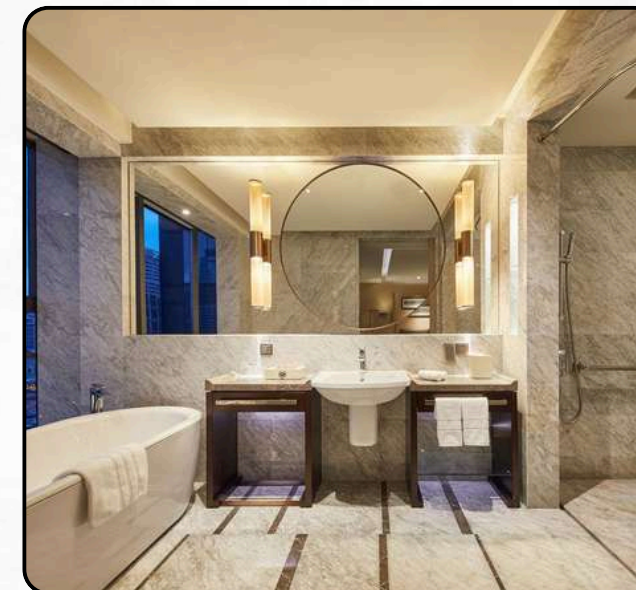
Our intelligent guest control system was deployed throughout the hotel, providing an integrated solution that includes:

- Guest room control for lighting, HVAC, and key room functions
- Smart touch panels offering a simple and user-friendly interface
- Networked management for centralized monitoring and control
- Seamless integration to support efficient hotel operations

The solution enables both guests and hotel staff to enjoy a smarter, more responsive environment.

Value Delivered

With the intelligent guest control solution in place, The Westin Ningbo has enhanced guest comfort and operational efficiency while optimizing energy usage. The system supports a refined, wellness-oriented guest experience and reflects the hotel's commitment to intelligent, modern hospitality.



Background

Sheraton Yantai Golden Beach Resort is a premium seaside resort hotel located in the Yantai Economic and Technological Development Zone, adjacent to the Golden Beach coastline. The hotel offers 350 guest rooms and suites with sea views, along with comprehensive leisure, conference, and banquet facilities, catering to both business events and leisure stays.

Pain Point

As a high-end coastal resort hotel, the property required an intelligent guest room control solution that could enhance guest comfort, support diverse usage scenarios, and enable efficient centralized management, while meeting the service standards of an international luxury resort brand.

Solution

Our intelligent guest control system was implemented throughout the hotel, delivering an integrated solution that includes:

- Guest room control for lighting, HVAC, and key room functions
- Smart touch panels with intuitive and user-friendly operation
- Networked system management for centralized monitoring and control
- Seamless integration to support hotel operations and energy management

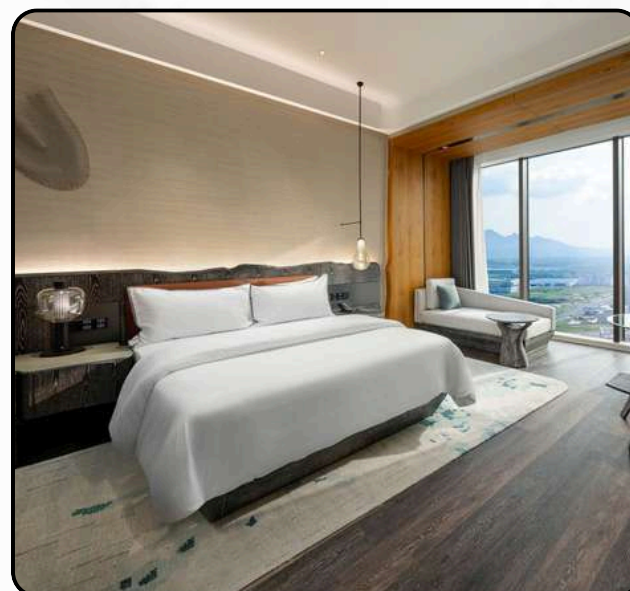
The solution ensures a comfortable, responsive, and intelligent environment for both guests and hotel staff.

Value Delivered

With the intelligent guest control solution in place, Sheraton Yantai Golden Beach Resort has enhanced guest comfort, improved operational efficiency, and optimized energy consumption. The system supports a high-quality resort experience and reinforces the hotel's commitment to smart, modern hospitality.



Sheraton Yantai Golden Beach Resort





Background

Hotel Indigo Xiamen Harbour is a high-end boutique hotel under the InterContinental Hotels Group, located in the Jiangtou CBD area of Xiamen, overlooking the cultural landmark Gulangyu Island. Designed by the renowned Australian design firm Joseph Pang Studio, the hotel blends modern aesthetics with local Fujian cultural elements, delivering a distinctive and immersive stay experience.

Pain Point

As a design-led boutique hotel, Hotel Indigo required an intelligent guest room control solution that could seamlessly integrate with its refined interior design, deliver intuitive guest interaction, and support efficient centralized management—while maintaining the warm, personalized atmosphere expected of a premium lifestyle brand.

Solution

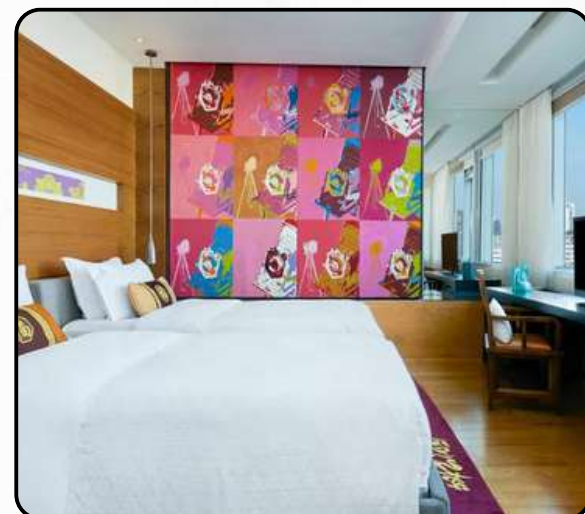
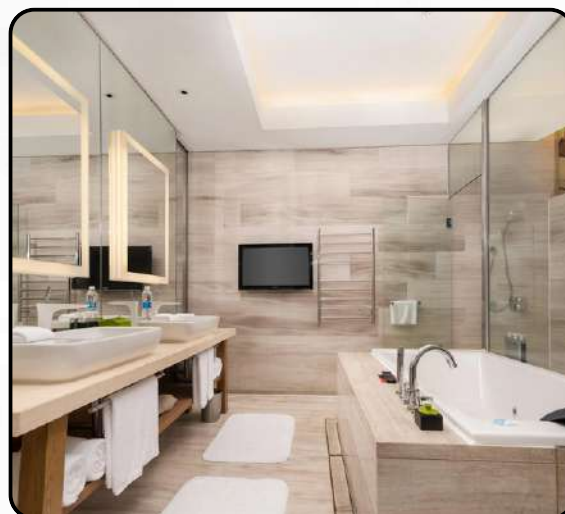
Our intelligent guest control system was implemented across the hotel, providing an integrated solution that includes:

- Comprehensive guest room control for lighting, HVAC, and key room functions
- Smart touch panels designed for intuitive and elegant operation
- Networked system management for centralized monitoring and control
- Seamless integration to support efficient operations and enhance guest experience

The solution complements the hotel's architectural design while enabling a smart, responsive room environment.

Value Delivered

With the intelligent guest control solution in place, Hotel Indigo Xiamen Harbour has elevated guest comfort and operational efficiency while preserving its distinctive boutique character. The system supports a personalized, high-quality stay experience and reflects the hotel's commitment to innovative design and modern hospitality.



Background

Crowne Plaza Beijing Airport is located in the Beijing Capital Airport Economic Development Zone. The hotel features modern guest rooms and suites, comprehensive conference and banquet facilities, and well-appointed leisure amenities, serving business travelers, conferences, and large-scale events.

Pain Point

As a premium business hotel catering to international conferences and high-frequency business travelers, the hotel required an intelligent guest room control solution that could enhance comfort, ensure reliable operation, and support efficient centralized management, while maintaining consistent service quality across diverse functional areas.

Solution

Our intelligent guest control system was deployed throughout the hotel, delivering an integrated solution that includes:

- Guest room control for lighting, HVAC, and key room functions
- Smart touch panels offering intuitive and efficient operation
- Networked system management for centralized monitoring and control
- Support for stable, high-efficiency hotel operations and energy management

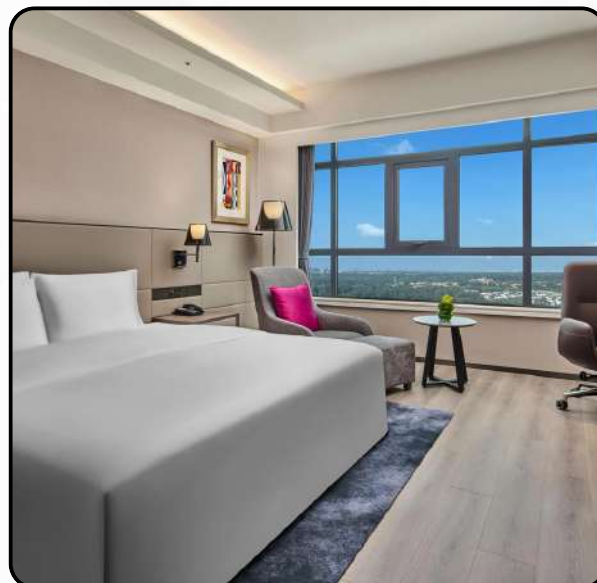
The solution enables a seamless balance between guest comfort and operational efficiency.

Value Delivered

With the intelligent guest control solution in place, Crowne Plaza Beijing Airport has improved guest experience, streamlined hotel operations, and optimized energy consumption. The system supports the hotel's role as a leading business and conference destination while reflecting its commitment to smart, modern hospitality.



Crowne Plaza Beijing Airport



Background

Taishan Jinjiang Hotel Beijing is located in the Haidian District of Beijing, close to key technology and innovation hubs such as Zhongguancun, as well as major universities and research institutions. Built to high-end hotel standards, the property features modern guest rooms, comprehensive conference and banquet facilities, and a full range of leisure amenities, serving business travelers, conferences, and events.

Pain Point

As a conference-oriented business hotel, the property required an intelligent guest room control solution that could enhance guest comfort, support efficient operation across a large number of rooms, and enable centralized management—while ensuring reliability and ease of use for both guests and hotel staff.

Solution

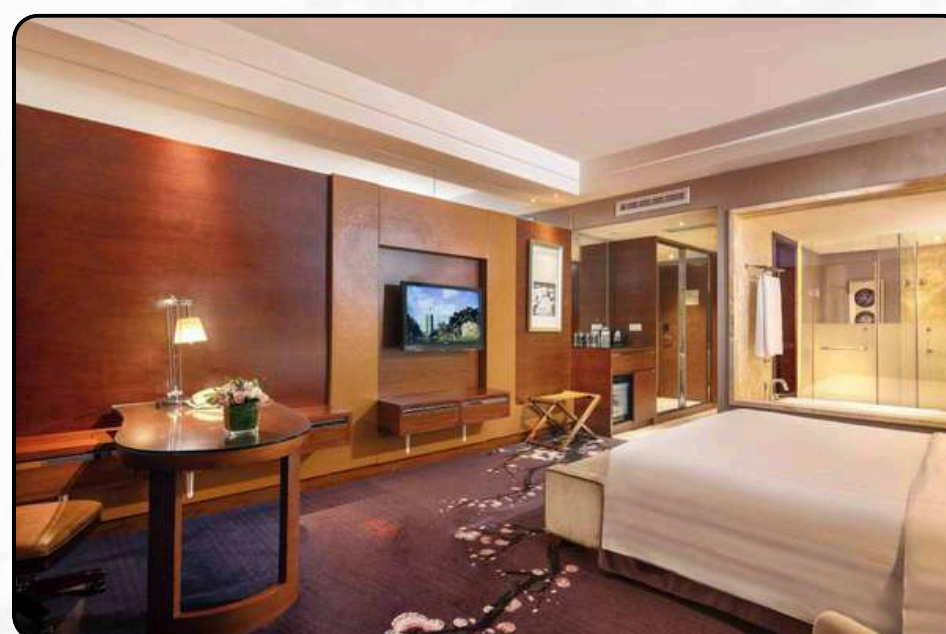
Our intelligent guest control system was implemented throughout the hotel, delivering an integrated solution that includes:

- Guest room control for lighting, HVAC, and key room functions
- Smart touch panels providing intuitive and convenient guest interaction
- Networked system management for centralized monitoring and control
- Support for stable hotel operations and efficient energy management

The solution ensures consistent performance and a comfortable stay experience across all guest rooms.

Value Delivered

With the intelligent guest control solution in place, Taishan Jinjiang Hotel Beijing has improved guest comfort, streamlined daily operations, and optimized energy usage. The system supports the hotel's role as a preferred venue for conferences and business stays, while reflecting its commitment to modern, intelligent hospitality.



Background

Pullman Wuxi New Lake is located in Wuxi New District, within the city's key technology and business area near Taihu International Science Park. As a premium brand under Accor Group, the hotel offers over 400 guest rooms and suites, along with comprehensive dining, conference, and leisure facilities designed to meet the needs of both business and leisure travelers.

Pain Point

As a modern high-end business hotel, Pullman Wuxi New Lake required an intelligent guest room control solution that could enhance guest comfort, support efficient operation across a large number of rooms, and enable centralized management, while meeting the expectations of an international hotel brand.

Solution

Our intelligent guest control system was deployed throughout the hotel, providing an integrated solution that includes:

- Guest room control for lighting, HVAC, and key room functions
- Smart touch panels offering intuitive and convenient guest interaction
- Networked system management for centralized monitoring and control
- Support for efficient hotel operations and energy management

The solution delivers a consistent and comfortable environment for guests and staff alike.

Value Delivered

With the intelligent guest control solution in place, Pullman Wuxi New Lake has improved guest satisfaction, optimized daily operations, and enhanced energy efficiency. The system supports the hotel's positioning as a modern, high-end destination for business and leisure stays, reflecting its commitment to intelligent hospitality.



Background

Wyndham Grand Chengdu is located in the heart of Chengdu's high-tech industrial zone, near the renowned Tianfu Square and the Chengdu Eastern New District. The hotel offers 416 well-appointed guest rooms and suites, featuring spacious areas ranging from 40 square meters, ideal for both business and leisure travelers. The hotel's strategic location and advanced facilities make it an ideal choice for visitors to Chengdu.

Pain Point

As a high-end, internationally managed hotel, Wyndham Grand Chengdu needed an intelligent guest control system that would seamlessly integrate with its modern design, enhance guest comfort, and optimize the operational efficiency across all guest rooms, meeting areas, and other hotel services.

Solution

Our intelligent guest control system was implemented throughout the hotel, providing an integrated solution that includes:

- Comprehensive room control for lighting, HVAC, and other essential functions
- Smart touch panels for easy and intuitive guest interaction
- Centralized system management for real-time monitoring and management
- Efficient integration for smooth hotel operations and energy management

This system provides both staff and guests with a more streamlined and comfortable experience, enhancing operational workflow.

Value Delivered

With the installation of the intelligent guest control system, Wyndham Grand Chengdu has improved guest satisfaction, optimized energy use, and enhanced hotel operations. The system supports the hotel's reputation as a top-tier destination for business meetings, conferences, and leisure stays, aligning with the hotel's high standards of service and comfort.

